

# TOWN OF GRAVELBOURG Campground Rules and Regulations



## **General Rules and Regulations**

- 1. All vehicles are to stop at the Town Office (Court House) at 209 Main Street to check in with town staff for their camping permit before proceeding to their campsite.
- 2. Camping permits must be displayed on dashboards or affixed to windshield.
- 3. Drivers must obey the Highway Traffic Act, posted speed limits, signs and be aware of pedestrians, especially children at all times. All-Terrain Vehicles, Golf Carts etc. are prohibited in the campground.
- 4. Campsites must be kept clean and tidy at all times. Deposit all garbage in proper receptacles located within the campground.
- 5. Every person using the campground or other facility in the Area shall maintain it in a clean and sanitary condition at all times.
- 6. Parents/Guardians are responsible for their child's safety.
- 7. Rowdy behavior, excessive noise or swearing will not be tolerated.
- 8. Fireworks are prohibited by regulation, except for specific designated holidays and only if approved and under the direction of the Town.
- 9. The Town of Gravelbourg assumes no responsibility whatsoever for personal injury or loss/damage to vehicles or personal property of any kind.

#### Campsites

- 1. There is no public washroom facilities.
- 2. Check-in time is after 2:00 p.m. and Check-out time is 1:00 p.m.
- 3. Campsite permit holders must be at least 18 years of age.
- 4. The permit holder is responsible for the conduct and behavior of their family and guests.
- 5. Quiet time is from 11:00 p.m. to 7:00 a.m. All electronic devices are to be turned off during quiet hours so as not to disturb other campers.
- 6. Campfires are not allowed. Propane units are permitted.
- 7. Please be considerate of fellow campers and arrive early or prior to quiet time at 11:00 p.m. to set up your campsite. If this is not possible, please keep noise to a minimum.

# Additional Vehicles

1. Additional vehicles must be parked at La Palestre (Rink) parking lot on the south side closest to the campground. If the rink is rented for an event, parking space may be limited. Priority for parking space is for the rental facility guests only.

#### **Campsite Visitors**

- 1. All visitors to the campground and their vehicles must be parked in the additional vehicle parking areas (Rink Parking Lot).
- 2. No overnight visitors are allowed.

#### Alcoholic Beverages

- 1. Alcohol / Cannabis may only be consumed at a registered campsite.
- 2. Alcohol / Cannabis are not permitted in common public areas.

#### Reservations

- 1. When making a reservation, you will be asked for the following information:
  - Your name, address, postal code and telephone number
  - Email address
  - Arrival/departure dates
  - Size and type of camping equipment
  - Type of site required (Full Service water, power and sewer)
  - Number of people in your party
  - Method of payment (e-transfer, cash, or cheque).
- 2. Reservations must be made in the name of the person who is arriving to pick up the camping permit. Reservations cannot be assigned from one person to another at the time of arrival. If a name change is required, please contact the town office. Only the person named on the permit shall make those changes. The site shall not be occupied until the changes are made.

### 3. RESERVATIONS WILL NOT BE CONFIRMED WITHOUT PAYMENT.

- 4. Full payment of camping fees are payable at the time your reservation is confirmed. Payment must be made by electronic deposit. Cash and debit cards are accepted in person.
- 5. A "no-show" is a reservation that has not been claimed by noon the day following the arrival date. A "no-show" will result in the reservation being cancelled with no refund of the camping fees. The campsite will become available to a new camper.

#### **Cancellations or Changes to a Reservation**

- 1. If a reservation is cancelled 4 or more calendar days prior to arrival (up to and including Monday for an arrival the following Friday), a Campsite Cancellation Fee of \$25.00 will be applied to the refund.
- 2. If a reservation is cancelled 3 or fewer calendar days prior to arrival (e.g., cancelled on Tuesday for the following Friday arrival), the penalty will be applied equal to the value of 2 nights.
- 3. When cancelling prior to departure time, NO CASH refunds are provided under any circumstances at the campground. No refunds will be issued.
- 4. Campers evicted from the campground for any circumstance are not eligible for reimbursement.
- 5. Camping is an outdoor experience. Therefore, no reimbursement will be approved for discomforts of nature including rain, snow, temperature change and insects.
- 6. All policies subject to change without notice; please contact <u>town@gravelbourg.ca</u> with questions or concerns.

#### Pets

- 1. Pets must be on a leash not exceeding 2 meters (6 feet) and must be under control at all times.
- 2. Pets are not to make excessive noise or disturb other persons.
- 3. Poop and scoop applies at all times.

#### After hours Contact Information

- 1. Campers will be provided a contact number for after hours or emergencies upon check in at the Town office.
- 2. If you reserve a site for less than a month and decide to reduce your length of stay or cancel, you must give a minimum of 24 hours' notice prior to your arrival at the campground. If you do not give at least 24 hours' notice, you will not receive a refund.
- 3. If you reserve a site for a month or longer and decide to reduce your length of stay or cancel, you must give a minimum 72 hours' notice prior to your arrival at the campground. If you do not give at least 72 hours' notice, you will not receive a refund.
- 4. Refunds are not given for an eviction, vacating your site early, inclement weather, wildlife, insects, water quality, air quality, fire bans, liquor bans, getting lost, etc.
- 5. If you do not show up for your site, you will forfeit all fees paid.

6. The Town will respond to Group Camping reservation requests on a "first come, first served" basis. Full payment will be required at the time of reservation confirmation. Cancellation policies for group camping follow the same rules as listed above